

| Business Transformation Solution

Inducing Sustainable Change in Public Sector Organizations: Orchestrating the Pieces

VTT’s Business Transformation solution provides a strategic, integrated plan for creating new organizational capabilities designed to meet challenges as they arise.

All around the world governments are transforming themselves into corporate powerhouses by increasing productivity and effective resource utilization through the use of Information Technology and automation.

Moreover, with vital issues such as national security at stake, it’s imperative to implement changes quickly. VTT’s Business Transformation solution provides a strategic, integrated plan for creating, developing and establishing enterprise-wide organizational capabilities designed to meet challenges as they arise.

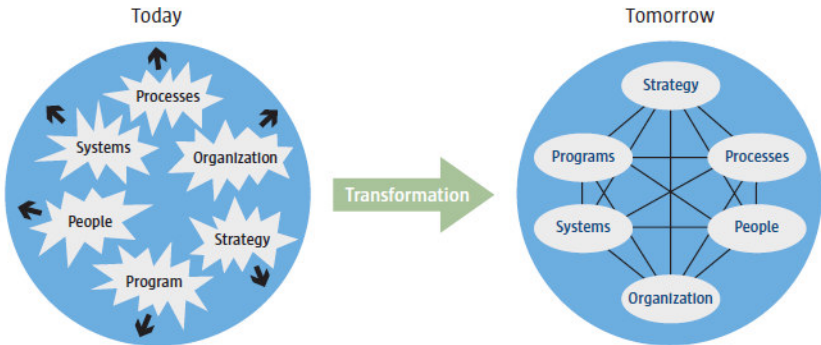
Our approach

Effective business transformation requires that all components of an organization are aligned and working together. Many failures related to transformation and modernization can be attributed to a “siloed” approach that doesn’t consider all aspects of an agency: strategy, programs, processes, systems, organization and people, as well as performance.

Our approach to transforming your organization includes:

- Aligning the elements of process, organization, people, programs and systems with your agency’s strategic objectives and measuring results through performance management
- Identifying the priorities and initiatives required to support your agency’s overall goals and mission
- Defining the timing and sequence of transformation initiatives to enhance benefits while balancing your agency’s capabilities and risk tolerance
- Providing the structure and discipline to manage transformational or modernization efforts and measuring the results
- Mitigating risk by providing a 360-degree view of the transformation

By listening hard and working harder, we help your agency make sure that all components are aligned and working together to fulfill your strategy and mission.



Solution details

Our Business Transformation solution includes:

- **Diagnostics**—Customizable assessment tools to evaluate your agency and review it in comparison with similar commercial and government organizations
- **Future state vision workshop**— A scalable workshop for developing the future state vision of your agency, including mission, key programs and processes, organizational structure, systems and performance goals
- **Transformation road map**—A visual guide to the scope, sequence, pacing and direction for transformational or modernization activities
- **Transformational management office (TMO)**— Consultant support to help you design, establish and launch a TMO, in addition to leadership support as you implement your transformation road map
- **Execution**—Coaching and training to teach your leaders how to drive rapid results
- **Realization and capability transfer**— Monitoring assistance to facilitate your progress toward self-sustainability upgrades service delivery so as to increase efficiency, reduce costs and elevate HR department abilities to give employees more autonomy.

Our credentials

VTT's Strategy, Process and Transformation practice provides business transformation consulting services to public sector clients that are undertaking strategic organizational changes, which will transform or modernize their agencies. The practice is composed of seasoned management consultants with an average of 14 years of industry and professional experience and skills in: strategy development and strategic planning; process design and development, including Lean Six Sigma; organizational design and development; customer relationship management; change management and facilitation; training design and development; and performance management.

Strategy, process and transformation

Strategy, process and transformation are just a few of the management consulting solutions VTT provides for its public sector clients. We also offer our clients access to seasoned management consulting professionals dedicated to helping leaders tackle their most pressing challenges, cutting through complexity and constraints and executing strategic objectives to better support their missions.

Our Solution in Action

VTT successfully implemented framework for IT enablement for a large public sector chemical production group, including strategy, change management, planning, execution of end-to-end ERP solution, business process mapping in a bureaucratic environment and training development and delivery. VTT became trusted advisors for the management at various levels by devising and implementing consensus based solutions.

Helping our clients get sustainable, measurable results

Voice Tel Tech (VTT), established in 1992, is an international organization of strategy and management consultants who serve clients in business and government. **Our Vision** is to continually empower our clients and partners to utilize and profit from the greatest corporate asset of this age - the ability to interpret and harness information. Through our collaborative and flexible approach, we help our clients get practical, sustainable, measurable results, make the right strategic decisions and implement the right solutions.

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